



Compliance & Quality  
MC-COP Board Toolkit



## BOARD TOOLKIT MINI WEB SERIES

# The Board's Role in Compliance and Quality

## Discussion Guide

1. How can our board ensure all elements of the compliance program are in effect across our entire agency? Have we received training? Do we receive reports from the compliance officer?

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2. Has the Governing Body been reviewed and responded to the compliance program self-assessment? Has the Board reviewed and approved that compliance work plan and budget?

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3. Has our board addressed any tough compliance issues and had to make difficult decisions necessary to accomplish the improvements in our agency to best serve our communities?

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4. What quality measures does our agency currently assess? Is the Board involved in reviewing what measures the agency tracks and the regular reports on quality performance measurement across the agency?

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5. What steps has the board taken to improve quality measurement capabilities and measure outcomes?

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