

# Tips for Completing the Information Technology Organizational Self-Assessment (IT OSA)

*February 6, 2020*



NEW YORK  
**ALLIANCE FOR  
INCLUSION & INNOVATION**

The Managed Care Community of Practice is a project of the New York Alliance for Inclusion & Innovation in partnership with the following organizations

manatt



NYU | SILVER SCHOOL OF SOCIAL WORK



# Presentation Overview

1. Overview of the Managed Care Community of Practice (MC-COP) Project and NYU McSilver
2. Information Technology Organizational Self-Assessment (IT OSA)
  1. IT OSA Benefits
  2. Logistics & Recommendations
  3. MC-COP Tools & Resources
3. Timeline & Next Offerings
4. Q&A

# What is the Managed Care Community of Practice (MC-COP)?

- A project of the New York Alliance for Inclusion & Innovation (NY Alliance)
- Designed to bring technical assistance and resources to the field of I/DD providers to prepare for transition to managed care
- The education, training, technical assistance and resources developed by the MC-COP are free for ALL provider of I/DD in NYS (not only NY Alliance members)

# Project Objectives

## To Prepare the Intellectual and Developmental Disability Field in NYS for the Transition to Managed Care

- Create a Common Understanding for Managed Care for IDD
- Managed Care Resource Center for Individuals with Developmental Disabilities and their Families and Supporters
- Provide Technical Assistance and the Tools Necessary to Transition to and Operate in the Managed Care Environment
- Create Data and IT Tools to Assist Providers to Collect and Interpret Data Required in Managed Care



# Information Technology Organizational Self-Assessment (IT OSA)

# Purpose of the OSA

- What is an IT organizational self-assessment?
- What is its purpose?
- How will the IT OSA be used to benefit the I/DD community?

# IT OSA Domains

1. IT System
  1. Organization Forms
  2. IT Assessment
  3. EHR/EBS Capacity
  4. Organization IT Staff Individuals
2. Finance and Billing
3. Demonstrating Impact/Value (Data Management & Evaluation Capacity)

# Data Collection & Analysis

- **Data collection:** Submitted online through Qualtrics
- **Analyze collected data:** Examine readiness and preparedness for the transition to managed care and identify areas where additional support is needed
- **Report:** NYU McSilver will present aggregated data to relevant stakeholders



# IT OSA Benefits

- **Participating Agencies:** Understanding of strengths and challenges
- **State Offices:** Understanding of system needs
- **Provides information to develop targeted Technical Assistance & Resources**

# Logistics & Recommendations

- Receipt of the IT OSA- email
  - What to do if you did not receive it
- Before you begin
  - A note on confidentiality
  - Team completion
  - Hard copy version
- Survey logistics
  - Saving your work
  - Enforced questions
  - Submission

# Logistics & Recommendations - Continued

- Submission deadline: **February 13<sup>th</sup> 2020**
- Dissemination
  - Individual Reports
  - Aggregate Results Webinar
- If you need additional assistance, email us at [mccop.info@nyu.edu](mailto:mccop.info@nyu.edu)

# Tools & Resources



HOME PROJECT **RESOURCES** EVENTS MC OSA More

## TOOLS & RESOURCES

ACRONYMS

GLOSSARY

LANGUAGE  
GUIDE

### Additional Resources

[Changes in Medicaid Service Coordination - What DSPs Need to Know](#) (40Min Video)

[Community First Choice Option Recordings & Powerpoints](#) (from In-Person Events)

# Timeline & Next Offerings

ACTIVITY	DATE
IT Organizational Self-Assessment sent to I/DD providers	January 30th
Tips for Completing the IT OSA Webinar	February 6th
<b>Deadline for Submission</b>	<b>February 13th</b>
Individual Provider Assessment Report distribution	March 13th
Interpreting Your Results Webinar	March 19th

# Q & A

- Please continue to submit your questions in the chat box at the right of the screen
- If your question was not answered or if you have any questions, please do email us at [mccop.info@nyu.edu](mailto:mccop.info@nyu.edu)

# Register today!

## Interpreting Your Results Webinar

March 19<sup>th</sup> at 2 – 3 PM

Registration link:

<http://registration.nytac.org/event/?pid=6&id=620>

# Thank You!

We thank you for participating in the webinar.

A recording of the webinar will be made available shortly.

Visit [www.mc-cop.com](http://www.mc-cop.com) for more information

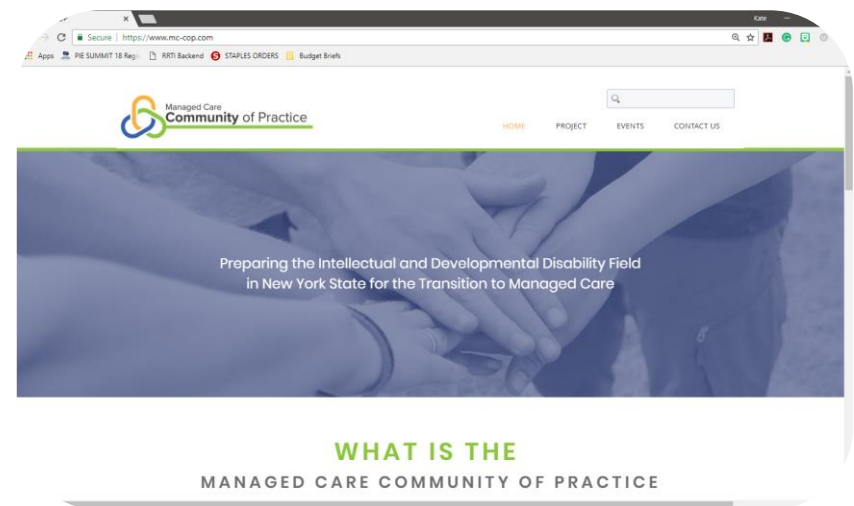
Contact us at [mccop.info@nyu.edu](mailto:mccop.info@nyu.edu)



# How to Get Information/Stay Informed?

## [MC-COP.com](https://www.mc-cop.com)

- Archived webinars and .ppt presentations
- Resource Library
- FAQs
- Calendar of Events
- Event registration
- E-List Sign-Up Link



Email: [mccop.info@nyu.edu](mailto:mccop.info@nyu.edu)